



Date: 8/30/20

To: All Residents, Associates and Family Members

From: Kevin Kilbane, LNHA, Administrator

Re: Covid-19 Virus Cases Identified

Last evening, we were informed of two associates testing positive for COVID-19 virus. Both associates work in dietary department in our community. The associates are both free of symptoms, self-monitoring and will remain in isolation in accordance with the guidelines from the Centers for Disease Control (CDC), the Ohio Department of Health and the Cuyahoga County Board of Health.

Please be assured that we are closely monitoring this situation and the following action items are in place:

- Monitoring resident/associate travel
- cleaning and disinfection of all common spaces and high touch areas
- canceling community activities and programs
- dining venues are currently closed
- restricting facility visitation
- employing the use of facemasks, hand hygiene and social distancing
- screening all residents, associates and essential visitors/vendors

- encouraging only medically necessary resident travel off-campus

We are grateful for the prayers and letters of support we have received from the residents and their families. We are blessed to have such caring and dedicated associates on our team. While it is hoped our continued actions hinder the virus, we continue to assess, plan and prepare to effectively as changes occur.

Concord Reserve continues to promote the importance of protecting seniors and other vulnerable populations. We are constantly educating residents and associates to follow CDC guidelines of practicing proper hand hygiene and social distancing to prevent the further spread of COVID-19. Concord Reserve will also be temporarily suspending all outside visitation until further notice.

If you have any questions, please contact Kevin Kilbane, Administrator, at 440-847-1036 or at kkilbane@concordreserve.org

Sincerely,

Kevin Kilbane L.N.H.A