



**Date:** 10/6/2020

**To:** All Residents, Associates and Family Members

**From:** Kevin Kilbane, LNHA, and Administrator

**Re:** Covid-19 Virus Cases Identified

---

Last evening, we were informed that three residents and two associates in the nursing area tested positive for COVID-19 virus. The residents, who are asymptomatic, are in isolation and the associates (asymptomatic as well) are self-isolating in accordance with the guidelines from the Centers for Disease Control (CDC) and the Ohio Department of Health.

We continue to uncover cases that would not have been identified previously due to the expanded guidelines for testing implemented by the Centers for Medicare and Medicaid Services (CMS) as of August 26, 2020. During this pandemic, the best way we can manage the health and safety of our residents is to identify those who test positive so we can respond immediately with the appropriate protocols.

Out of an abundance of caution, Concord Reserve associates providing services to residents are now wearing full personal protective equipment and a separate area of the community has been established as a COVID-19 isolation unit for residents who have tested positive. Please be assured that we are closely monitoring this situation and the following action items are in place:

- Monitoring resident/associate travel
- cleaning and disinfection of all common spaces and high touch areas
- canceling community activities and programs
- dining venues are currently closed
- restricting facility visitation
- employing the use of facemasks, hand hygiene and social distancing
- screening all residents, associates and essential visitors/vendors
- encouraging only medically necessary resident travel off-campus
- COVID-19 testing all residents and associates every 3-7 days until testing identifies

no new cases of Covid-19 infection among associates or residents for a period of at least 14 days since the most recent positive result .

We are grateful for the prayers and letters of support we have received from the residents and their families. We are blessed to have such caring and dedicated associates on our team. While it is hoped our continued actions hinder the virus, we continue to assess, plan and prepare to effectively as changes occur.

Concord Reserve continues to promote the importance of protecting seniors and other vulnerable populations. We are constantly educating residents and associates to follow CDC guidelines of practicing proper hand hygiene and social distancing to prevent the further spread of COVID-19. Concord Reserve will also be temporarily suspending all outside visitation until further notice.

If you have any questions, please contact Kevin Kilbane, Administrator, at 440-847-1036 or at [kkilbane@concordreserve.org](mailto:kkilbane@concordreserve.org)

Sincerely,

Kevin Kilbane L.N.H.A

