



Date: 1/7/2021

To: All Residents, Associates and Family Members

From: Bruce R. McNabb, Executive Director/Administrator

Re: Covid-19 Virus Cases Identified

Over the last week of testing, we identified twenty-one residents in nursing care who tested positive for the Covid-19 virus. Five of the residents showed symptoms of the virus and all the remainder were asymptomatic. All twenty-one residents are currently being isolated per guidelines established by the Center for Disease Control (CDC) to prevent any potential spread of the virus. Nursing home residents are tested weekly and Assisted Living residents are tested every other week. In between testing dates, if any resident experiences symptoms, they are tested immediately. A positive test result means we retest every resident on that unit with a rapid COVID-19 test just to make sure we are limiting any potential spread of the virus. During the last week, we tested residents' multiple times with one nursing area receiving at least four tests. Any time there was a positive result, we conducted another re-test to make sure we contained any potential spread of the virus.

This week, as a result of our testing, we also had ten associates test positive for the virus. Seven of the associates work in the nursing care area. Two of the associates work in housekeeping and one works in administration. Seven of the associates showed symptoms of the virus and the other three associates were asymptomatic. As a result of testing positive, they are in self-isolation until they no longer have symptoms and test negative per guidelines from the Ohio Department of Health. Because we are now testing associates twice per week, it enables us to identify potential cases earlier so we can take appropriate action quicker to protect the residents and associates. For associates who are showing potential symptoms of the virus, we conduct a rapid test outside of the normal bi-weekly test to make sure required self-isolation takes place quicker to limit any potential spread of the virus.

We will continue to test residents and associates in accordance with the testing guidelines implemented by the Centers for Medicare and Medicaid Services (CMS) as of August 26, 2020. During this pandemic, the best way we can manage the health and safety of the residents and associates is to identify those who test positive so we can respond immediately with the appropriate protocols.

Please be assured that we are closely monitoring this situation and the following action items continue to be in place:

- Monitoring resident/associate travel
- Cleaning and disinfecting all common spaces and high touch areas
- Canceling community activities and programs
- Closing our dining venues
- Restricting facility visitation
- Using facemasks, goggles or face shields, hand hygiene and social distancing
- Screening all residents, associates, and essential visitors/vendors
- Encouraging only medically necessary resident travel off-campus
- COVID-19 testing all residents every 3-7 days and testing of associates twice per week until testing identifies no new cases of Covid-19 infection among associates or residents for a period of at least 14 days since the most recent positive result.
- Reviewing the county positivity rate for Covid-19 on a daily basis

I am humbled by the numerous calls, emails of support and personal note-cards that we have received from residents and families. We are blessed to have such caring and dedicated associates on our team. While it is hoped our continued actions hinder the virus, we continue to assess, plan and proactively make changes as necessary.

Concord Reserve continues to promote the importance of protecting seniors and other vulnerable populations. We are constantly educating residents and associates to follow CDC guidelines of practicing proper hand hygiene and social distancing to prevent the further spread of COVID-19. Concord Reserve will also be temporarily suspending all outside visitation until further notice.

Concord Reserve also conducted our first COVID-19 vaccination clinic this week with a high percentage of both residents and staff receiving the vaccinations. We are scheduled for the second round of vaccinations on January 25, 2012.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Bruce R. McNabb, Executive Director/Administrator

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