

A Note from Executive Director, Lisa Zimmers

It Takes a Village

As I reminisce over 2025 and look to 2026, I'm astounded by the remarkable people I've met, and the blessings bestowed upon the Twin Lakes community. Although we have had great joy, we have also experienced loss.

Our community is truly a collective of well-intentioned, thought-provoking movers and shakers who make things happen. There's not a lot of fingers pointing or "oh, woe is me." Those who live and work at Twin Lakes are encouraged to share their thoughts. Many new or improved initiatives are inspired by these ideas. Ideas that will be adopted often take time to implement. Some ideas, although creative and important, don't always work with the operating model. Those can be tough conversations because they're not bad ideas and they come from good people. Saying no can be difficult but necessary.

Twin Lakes has a beautifully unique atmosphere. It's been described to me as dormitory living, a cruise ship, and a resort. There are some similar characteristics to each of these. One of the many things that differentiates Twin Lakes is that this isn't a place you just go to visit; it's home. The investment in the community and each other is truly something that makes Twin Lakes so special. Those who reside at Twin Lakes don't treat those who call Twin Lakes work like they are property managers but rather as an extension of family. Those who reside at Twin Lakes are more than "residents"; they're respected peers. The lines of "professionalism" are often hazy.

I'm proud to be associated with the Twin Lakes community. People who drive down Montgomery Road or have had a glimpse into Twin Lakes may be in awe of the accommodations. The spaces are nice. The people are exquisite. The things that make my days brighter are the moments I hear about when someone makes a difference. Seeing the impact the Work Groups make, the leaders of the various social groups, and the friendships made or rekindled really fuels the spirit of camaraderie.

The way people look out for one another is the thread that sews the community together. Looking out for friends and neighbors while allowing them to make their own unique choices is embedded throughout Twin Lakes. It's often difficult to support others when you don't agree with their actions or inactions. In each circumstance, there are influencing factors that we may not have insight into, and we try to love people through it, and recognize we can't bestow our expectations on others.

Being part of the Twin Lakes "village" comes with many perks. It also comes with responsibilities. We don't have a mind reader working or living at Twin Lakes. We have guidelines and expectations, but we're also people helping people. The human element requires flexibility. It's a delicate balance. Trying to do the right thing and be many things to many people. It's part art and part science and it's imperfect but in constant pursuit of excellence.

Lisa Zimmers

