



A Note from Executive Director, Lisa Zimmers

We are Family

On May 7th, 2025, the Twin Lakes family experienced a significant loss. Traci Pagnucco was not only an associate, but she was also part of the fabric of our community. Her impact reached beyond planning events and programs.

Traci had a smile that illuminated the room she was in. When she was smiling, the energy was palpable, and it was rare that she wasn't smiling. When Traci was focused on accomplishing something, you knew it. She had a special way that inspired others to get things done. Traci embraced the role of Events and Programs Coordinator wholeheartedly. She listened to residents and associates. She strived to bring programs that promoted inclusivity and togetherness. Traci was creative, kind, and joyful. Her many costumes, accessories, and decorations that she used to complement holidays and special events brought joy to others and that brought joy to her.

Traci took great pride in the Twin Lakes Press. She was not only the Publisher, but she was also the content coraller, creator, and editor. She recruited many people to help but she felt the publication was her responsibility. My small contribution each month is consistently the last thing to be added. I would sometimes sneak past her office knowing she was going to be giving me the side eye to tell me to get her my note. Traci would always give me feedback about that month's column. She was always respectful even if it wasn't my best work. I knew I could always count on her for an honest evaluation. She wasn't one to give unsolicited advice, but she sure was a good listener. She listened without judgement. Traci gave comfort to others just by being with them.

During the all too short two years Traci was with us, she made many meaningful connections and contributions. I don't recall Traci having ever missed work. She showed up excited to share whatever was on the agenda for the day. Traci's commitment didn't end when she left Twin Lakes. I often say that you don't work in senior living, you adapt to the lifestyle. Traci embraced the lifestyle. She was always excited to bring new ideas and opportunities to the residents and associates. Little things that Traci did meant a lot. Her reach didn't end at planning independent living activities. She would discreetly make themed candy baskets to honor holidays or special milestones. Little notes to let others know she valued them are now personal treasures. Traci loved to learn about others and use that knowledge to brighten other's days.

Traci's genuine soul and vibrant presence are missed tremendously. That mischievous look when she was plotting something big and that girlish giggle. The way she loved to plan everything but then retreated to the back of the room to watch others enjoy the fruits of her labor. Above all, Traci was grateful. She knew she was loved, and she let others know she loved them. She professed her faith and was confident in her relationship with Jesus. Traci was proud of her family and was quick to call new friends' family.

I can't begin to articulate all that Traci meant to Twin Lakes because each person's relationship with Traci was unique. I can proclaim that Twin Lakes and this world are better because we were blessed with Traci.

With love and sorrow,

Lisa Zimmers