

# Associate TESTIMONIAL

**What community do you work in?**

Concord Reserve Independent Living

**What is your job title and in what level of care do you work?**

Events & Programs Specialist

**How long have you worked with our organization?**

6 years

**What do you love most about your role here?**

The friendships I've developed with my residents and the opportunity to serve them!

**What's a recent moment with a resident that made you smile?**

One of my residents recently told me they didn't know they would make so many new friends at this point in their life – they are so pleasantly surprised by the level of caring the residents show one another.

**Why do activities matter so much to our residents?**

In my opinion, community feeds into successful aging. It is what helps peoples' minds stay sharp and engaged when they interact with one another and share their life experiences with one another. It also challenges people who might be hesitant to try new things when they see others their own age doing things they may not have done otherwise. I know for a fact that we are never too old to learn new things!

**What's one activity, program or special event that residents always look forward to?**

They really love the "Slice of Life" presentations when residents have an opportunity to share about their career, hobbies, travels or interests. They definitely want to hear what their peers say and are so supportive when people do so!

**What makes this community feel special to you?**

The genuine love and caring that goes on every single day! These folks know how to encourage one another! They go out of their way to bring little treats, thoughtful cards or notes and words of kindness to one another, particularly when one of them is struggling. I also appreciate their genuine care for the staff – they love on us and tell us how much they appreciate us all the time!

~ Karen S.

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