

# Website Terms of Use and Internet Privacy Policy

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## Life Enriching Communities

This Agreement is made between you (“User”) and Life Enriching Communities, including all affiliated organizations and entities (“LEC”). By accepting this Agreement, you acknowledge and consent to the collection, use, and disclosure of information as described in the LEC Internet Privacy Policy. You are responsible for ensuring all members and guests of your household who access the Site, regardless of their location, comply with this Agreement. This includes supervising any household members or guests under the age of 18. On behalf of yourself and all associated individuals, you agree to the following terms and conditions:

### 1. General Terms

The Site is operated by LEC and contains information, software, photographs, audio, video, graphics, links, and other materials (collectively, “Content”) provided by LEC. LEC may update these terms and conditions at any time; reference to this Terms of Use Agreement (“Agreement”) includes such updates. New or additional terms and conditions will be posted on the Site and will take effect upon posting. Continued use of the Site constitutes acceptance of these changes. If any term or condition of this Agreement becomes unacceptable, you and members or guests of your household must discontinue use of the Site immediately.

### 2. Content Usage

The Site provides Content protected under patent, copyright, trademark, and other intellectual property laws. You agree to comply with all applicable notices and restrictions regarding Content available through the Site and to use Content exclusively for lawful, personal, non-commercial purposes. Content may be used, downloaded, displayed, and printed for your personal, internal use only. Modification or use of Content beyond the scope of this Agreement is strictly prohibited. Reverse engineering or decompiling downloadable software is not permitted unless expressly authorized by the software owner.

### 3. Third-Party Links

The Site may contain links to external websites owned and operated by third parties. LEC is not responsible for the availability, content, security, or practices of these external sites. Accessing such sites is at your own risk and subject to the terms and privacy policies of those sites.

### 4. Claims Against LEC

You agree to indemnify, defend, and hold harmless LEC and its affiliates from all liabilities, costs, damages, and expenses (including reasonable attorneys’ fees) resulting from the use of the Site by you, household members, or guests, or from violation of any law or third-party rights.

### 5. Termination of Use

LEC reserves the right, at its sole discretion, to restrict, suspend, or terminate your access (including that of household members or guests) to all or any part of the Site at any time, without prior notice or liability. LEC also retains the right to modify, suspend, or discontinue any aspect of the Site at any time without notice or liability.

## 6. Liability and Warranties

The Site and its Content are provided “AS IS” and “AS AVAILABLE.” LEC, its affiliates, and any third-party Content providers make no representations or warranties of any kind, express or implied, including but not limited to:

- The absence of errors;
- Uninterrupted operation of the Site;
- Security of the Site;
- Accuracy or reliability of Content;
- Virus-free downloadable files.

LEC and its affiliates are not liable for any direct, indirect, incidental, special, or consequential damages arising from the use or inability to use the Site, even if advised of the possibility of such damages. The maximum liability for any claim related to your use of the Site will not exceed one hundred dollars (\$100).

## 7. Miscellaneous

This Agreement is governed by the laws of the State of Ohio, without regard to its conflict of laws principles. Any legal claims related to this Agreement must be filed in the state or federal courts located in Hamilton County, Ohio.

## Internet Privacy Policy

Life Enriching Communities and its affiliates (“LEC”) are committed to protecting your privacy online. Please review the following policy to understand how your personal information is managed while using the website (“Site”). This policy may be updated periodically; please check back regularly for updates.

### Policy Overview

- Information collected from you
- Use of cookies
- Information usage
- Information collector
- Information sharing
- Access, update, and deletion of information
- Security measures for your information
- Children’s privacy protections
- Additional online privacy considerations

### Information Collection

LEC collects information from various areas of the Site. On certain pages, users may submit requests or register for materials. Information collected may include name, address, email, and phone number. Personal information may also be collected during problem reports or direct contact. Any material changes to this Privacy Policy will be communicated via Site notices at least thirty (30) days before implementation.

### Cookies and Their Usage

LEC may use cookies to personalize your experience on the Site. Cookies store and track user information. Session ID cookies expire when the browser closes, while persistent cookies remain stored for extended periods. Cookies help analyze traffic patterns and usage habits. Disabling cookies may prevent access to certain user-specific sections of the Site.

### Information Usage

LEC is committed to privacy and does not share, rent, or sell personally identifiable information except as provided in this Privacy Policy. Personal information is used solely to fulfill user requests and enhance user experiences. Email addresses are used to respond to inquiries and are not used for other purposes unless explicitly requested. LEC provides opt-out opportunities for unrelated uses of personal information as required by law.

### Information Collector

Personal information submitted through the Site is stored and transmitted via servers managed by a third-party Internet Service Provider (ISP) and is shared only with LEC unless otherwise specified. If another company collects or maintains data, users will be notified in advance. Users may opt out by not utilizing services requiring personal information transfer. External sponsors or linked websites may collect personal information independently; their practices are not covered by this privacy statement. Please consult the privacy policies of those third-party sites for details.

### Information Sharing

Generally, LEC does not disclose your personally identifiable information. Disclosure occurs only with user permission or under specific circumstances, such as legal requirements or situations outlined below. Merchants listed on the Site have independent privacy policies, and LEC is not responsible for those

practices. Under confidentiality agreements, LEC may match user information with third-party data and may disclose aggregate user statistics for lawful purposes. LEC will only disclose information as permitted or required by law.

### **Protection of Rights**

LEC may disclose account information to identify, contact, or pursue legal action against individuals violating the Terms of Use, causing harm, or threatening the safety of others. LEC may also disclose information if required by law, regulation, or to protect the integrity and operation of its business and systems.

### **Access, Update, or Deletion of Information**

Users may access and correct their personally identifiable information by contacting the webmaster at [info@LEC.org](mailto:info@LEC.org). Requests must credibly demonstrate errors. Reasonable steps will be taken to verify identity before granting access or making corrections. Confirmation of changes will be provided via email.

### **Security Precautions**

LEC implements safeguards to protect user information both online and offline. While transmission security cannot be guaranteed, LEC strives to secure received information on its systems. Access to user information within LEC offices is restricted to associates who require the information for specific roles. Associates use secure passwords and receive regular training on privacy and security practices. Servers storing data are housed in secure, locked facilities managed by the ISP.

For questions about Site security, contact the Technology Director at [info@LEC.org](mailto:info@LEC.org).

### **Artificial Intelligence**

We use third-party service providers, including AI-powered tools such as chat and automated technologies, to help operate our website, provide support, assist in creating content, personalize user experience, analyze user behavior and website traffic, respond to inquiries, and enhance website functionality. When you use these services, third-party providers may collect and store your messages, contact details, and any personal information you provide to improve service quality. We require our service providers to protect the information they process for us and to use it only to provide services to us, consistent with our contracts and applicable law. We do not authorize our vendors to use personal information they process on our behalf to train or improve their general-purpose AI models for other customers, except where we have expressly agreed and where permitted by law. Please note that AI-generated content may be inaccurate or incomplete, and users should independently verify critical facts before making decisions or acting based on information provided by our AI systems.

### **Children's Privacy**

LEC values children's safety and advises that the Site is not directed toward children under the age of thirteen (13). LEC does not knowingly collect personally identifiable information from children under thirteen years of age. If LEC becomes aware that a child under 13 has provided personal information, LEC will take steps to delete such information as soon as possible.

### **Additional Privacy Information**

If this Privacy Policy changes, updates will be posted prominently, so users are informed about information collection, usage, and disclosure practices. Material changes will be communicated by email or homepage notice. Please remember, information disclosed online may be collected and used by others outside of LEC's control.

## Questions and Suggestions

For further inquiries, please contact us at 1-800-211-2713.