

# Senior Living Cyber Connections

Life Enriching Communities (LEC) has embraced the digital age to better connect with our residents and significantly enhance their everyday experience by leveraging four technology platforms.

## ICON

This interactive, user-friendly engagement platform helps residents stay informed and connected by providing community information, such as a directory, announcements, events and programs, wellness resources, and opportunities to submit maintenance requests or make dining reservations.



*“Residents appreciate the day-to-day help. Being able to call someone you can trust when you’re having problems with technology is valuable, and the information from ICON, our community portal, is helpful and extensive.”*

- Steve Ledwin, Resident Hospitality Specialist

## ScreenCloud

This platform updates and engages residents by displaying community announcements, activities, dining menus, and celebrations throughout various TV screens in the community.

*“The biggest reward I get from working with our residents is watching those who have less experience with some of these newer technologies become self-sufficient.”*

- Will Barron, Senior Resident Services Technology Specialist



## Communication360

This communication platform strengthens the connection between LEC, residents, and their loved ones by streamlining updates, announcements, and important information to their preferred contact method.



*“We work one-on-one to get a better understanding of what residents are unfamiliar or uncomfortable with and help guide them into learning one or two new technology skills at a time.”*

- Levi Forys, Resident Services  
Information Technology Specialist

## WeCare Connect

This resident feedback and survey platform enables LEC to gather real-time insights from residents and families, helping us continuously improve services, programming, communication, and the overall community experience.

*“Technology makes a huge difference in the resident experience. It helps create stronger communication, more engagement, better access to information and services, and supports overall wellness and independence. Technology doesn’t replace the personal connections that make senior living special; it enhances them.”*

- Eldina Cefo, Director of Resident Experience



**Learn more about our innovative technology solutions when you schedule a tour with a Life Enriching Community near you.**